

NOTE: This is a replica of original Matrox press release. The original press release may have been removed from Matrox website since then and some of the website links in this document may be outdated.

## **City of Cape Town Emergency Center Gears Up with Matrox Extio Units in Run Up to World's Premier Football Event**

### **Matrox KVM extension graphics technology improves operator productivity and system security at South Africa's first single-call Emergency Service Center**

**Montreal, Canada, June 16, 2010** —Matrox Graphics, the leading manufacturer of specialized graphics solutions, today announced that in preparation for the world's premier international football event, the City of Cape Town has selected [Matrox Extio Remote Graphics Units \(RGUs\)](#) to drive 18 emergency operator stations at 1-0-7, South Africa's first single-call Emergency Service Center. Based at the operator station, the [Extio F1400 RGU](#) allows 1-0-7 operators to comfortably manage more emergency phone calls on four displays, while permitting the host workstation to be relocated to a secure datacenter by up to 250 meters (820 ft) of fiber-optic cable.

In anticipation of the June 11th tournament kick-off, 1-0-7 managers looked to modernize their emergency center infrastructure with a solution to address the expected increase in daily calls, while simultaneously improving current workstation security standards. 1-0-7 qualified the Matrox Extio RGU and discovered that the KVM extension technology was the perfect fit for their upgrade requirements. The Extio's multi-display capabilities provided a more practical quad-monitor platform for operators to multi-task more efficiently between applications—leading to faster transfer rates from incoming call to service provider—while the extension technology eliminated all security concerns by moving all workstations to secure server rack cabinets. 1-0-7 Public Emergency Communication Center now holds a total of 18 emergency operator stations with an additional six positions in a dedicated training center, which are used to support the Communication Center in the event of a major incident.

"The Matrox Extio F1400 RGU solution allows us to render a more efficient service," stated Jeremiah Phillips, Head of Technical Support, 1-0-7 Emergency. "Now, with the daily call volume expected to rise from 3000 to 5000 calls during the football tournament time frame, we feel comfortable knowing that we're optimally prepared to handle all of these inquiries, whether it's to protect lives or property."

To read the complete story, visit ["Emergency Dispatch Case Study – Cape Town Selects Matrox Extio RGUs"](#).

### **About 1-0-7 Emergency**

1-0-7 is a single emergency telephone number for use by all people living in and visiting Cape Town. By using this number you can ask for help when life or property is endangered and you will be efficiently transferred to the nearest relevant emergency service provider, such as the ambulance, fire, police or traffic service.

For more information, visit [1-0-7 Emergency](#).

### **About Matrox Graphics Inc.**

Matrox Graphics is a leading manufacturer of graphics solutions for professional markets. In-house design expertise, top-to-bottom manufacturing, and dedicated customer support make our solutions the premier choice in industries that require stable, high-reliability products. Matrox is a privately held company headquartered in Montreal, Canada.

For more information, visit [Matrox Extio Series product pages](#) or [contact Matrox Graphics](#) directly.